

Louisiana Operations Community Advisory Panel (CAP) Meeting (Virtual)  
June 25, 2020  
Meeting Summary

Present CAP Members:

Jason Manola  
Deano Moran  
Polly Higdon  
Pam Boesch

Dow Members:

Crystal King  
Mike Albano  
James Watkins  
Abby Barden  
Fran Comeaux

The CAP meeting was held virtually by Conference Call.

Abby Barden welcomed our CAP members. This is not how we envisioned kicking off our 2020. She thanked the CAP members for their flexibility as our first CAP meeting of the year was scheduled for mid-March.

Crystal King was introduced as LAO's New Site Director. Mike Albano was reintroduced to the CAP as he is returning as LAO's Responsible Care Leader.

Business Update - Crystal King, Site Director, gave a business update of Dow. The company continued to perform in the 1<sup>st</sup> quarter, in the middle of the global pandemic and rapid decline in global energy prices. During this time we ensured the safety and security of our people and operations, and establishing an effective crisis management response. We produced hand sanitizer, mask and gowns.

Dow has reduced capital spending and trimmed operating expenses. Glycol II is having an outage. 700–800 contractors are working on this outage. The safety and health of our employees and community has been our number one goal while managing through COVID. The site has a Daily Core Team EOC meeting every day, bi-weekly with the larger EOC team. Daily site wide communications to employees covering updates, social distancing and hygiene best practices, process changes, CDC guidelines, gate access, screening, etc.

Precautions were put in to place beginning Mid-March, 2020.

Social distancing, increased cleaning protocols, temperature screening and health questionnaire at the gate.

King discussed Dow ACT's on racial equality. Dow is committed to being a part of anti-racism through a series of strategic actions – supporting & retaining a diverse pipeline of talent, PTO for our employees on US voting days and the MLK Day of Service, and pledging \$5 million over the next 5 years to help advance racial equality.

Dow ACT's stands for Advocacy, Community and Talent.

EH&S Update – Mike Albano, Responsible Care Leader gave a brief update on activities conducted during 1<sup>st</sup> qtr. of 2020, pursuant to the cooperative agreement pertaining to implementation of groundwater remediation. He reminded the CAP members that they receive copies of the quarterly summary of the cooperative agreement activities in the mail.

Albano stated that overall, LAO has had 2 reportable injuries this year. We are working toward our best ever in safety. Recently Dow announced new multi-decade targets for our sustainability commitments. Abby will follow-up with a link to our new commitments and we can discuss further at our next CAP meeting.

Our non-essential work force is working from home – at least until July 20<sup>th</sup>, depending on the State's numbers.

#### Growth Update – James Watkins

James updated the CAP with our Capital projects. Glycol 2 plant started a 4 week outage. We have made parking area changes for the contractor company employees. We have some delays in capital projects and spending due to current economic climate. However, none of the large capital projects have been cancelled.

We are very proud that our new MRO warehouse is now fully functional. You will see increase in cross traffic at light on LA 1. Dow is asking DOTD to look at adjusting side road timing settings of the traffic light.

We are working with the state on next steps for bridge design over railroad tracks entering Dow's facility on LA-1.

#### People and Community – Abby Barden

Abby gave an update on our Covid 19 response in the community. Dow brought lunches to employees at Ochsner Hospital in Plaquemine. Hand sanitizer from our West Virginia Plant was donated to West Baton Rouge Parish and other health organizations across the state.