Louisiana Operations Community Advisory Panel (CAP) Meeting December 4, 2019 Meeting Summary

Present CAP Members: Riley "Pee Wee" Berthelot Wes Watts Deano Moran Polly Higdon Dr. Art Joffrion Clint Moore Mitchell Ourso Matt Jewell Jason Manola Dow Members: Kevin Cadien Scott White Abby Barden Fran Comeaux

The CAP meeting was held at the Dow Pecan Grove House in Plaquemine.

Scott White was introduced as the Responsible Care Leader for LAO and SCO. White gave the CAP members a brief update on activities conducted during 4th qtr. of 2019, pursuant to the cooperative agreement pertaining to implementation of groundwater remediation. He reminded the CAP members that they receive copies of the quarterly summary of the cooperative agreement activities in the mail.

White discussed the Glycol II incident, stating there were no injuries during the event. An investigation is being conducted, with outside agencies attending the discussion.

Kevin Cadien, Site Director, announced net sales were \$10.8 billion, down 15% from a year ago, driven by lower local prices primarily due to declines in global energy prices. Operating EBIT was \$1.1 billion, down from last year of \$1.6 billion. Dow returned \$0.6 billion to shareholders in the quarter, including \$0.5 billion in dividends and \$0.1 billion in share repurchases.

Cadien gave an update on our site performance. Three of our four plastic plants set records this year. The Board of Directors for Dow visited the site in October. The visit (a first for LAO) went very well, visiting the new MRO warehouse and the Hydrocarbons Control Center.

The site is in the final stages of selling approx. 3,700 acres of Dow property to The Nature Conservancy. The land is in Iberville Parish and is currently being used by a Dow hunting club.

Abby Barden, Public Affairs Manager, spoke of the Household Hazardous Materials Collection Day held in Brusly for West Baton Rouge and Iberville Parishes. Over 90 more cars than last year passed through the collection area.

Bike Brusly event was held in Brusly, kicking off the Bike Brusly share program. Over 100 community members attended the event at Alexander Park. Several community vendors and non-profits were in attendance as well.

Barden discussed that as part of our 2019 Site Strategy we set a goal of achieving 7,000 volunteer hours in the communities. LAO has exceeded the goal with the volunteer hours closer to 8,000 hours for 2019. Dow ran an internal survey, asking employees where they wanted to see Dow contribute to a local

community partner. The top three employee nominated organizations are currently participating in a Facebook poll to see who will receive the first (\$5,000), second (\$2,000), and third (\$1,000) place grants. The top three organizations are: We are the Difference, St. Vincent De Paul, and West Baton Rouge Parish Animal Shelter.

Upcoming events include the LAO Holiday Toy Drive for Iberville Parish Sheriff's Dept. and Santa's Helpers.

The CAP members in attendance then went on a bus tour of LAO and a walking tour of the Hydrocarbon's Control Center.