
November 5, 2025

Subject: Notification of Transactional Changes – Diamond Infrastructure Assets – USGC

Dear Valued Supplier,

Diamond Infrastructure Solutions (“Diamond”) is initiating updates to its transactional processes for certain of its legal entities doing business in Freeport, Seadrift, and Texas City, Texas, as well as Plaquemine and St. Charles, Louisiana. Among the Diamond legal entities implementing such changes are those listed below:

- **Dow Hydrocarbons and Resources LLC**
- **Dow Pipeline, LLC**
- **Seadrift Pipeline**

As part of these changes, your transactions and invoicing documentation with a Diamond legal entity may be affected.

To ensure a seamless transition, **a transactional recess for these legal entities** will occur in the days prior to the changes. Please be aware that to ensure proper processing, invoices may need to be submitted to a new purchase order after the changes take effect. The transactional recess is targeted for late **January 2026**, with changes expected to take effect in early **February**. Further details and precise timing will be communicated in subsequent communications.

The Dow Chemical Company (“Dow”), as service provider to Diamond, has made relevant information available at [learnaboutdowle.com](https://www.learnaboutdowle.com), please review the section **Diamond Infrastructure Assets – USGC** to see the changes which will impact you. This site provides a method for verifying the authenticity of these communications, we encourage you to validate the information to reduce cybersecurity risks and payment fraud.

We appreciate your business and are committed to making this transition as seamless as possible. If you have any questions or require additional information, please reach out to your current Dow Procurement contact.

Best regards,

DIAMOND INFRASTRUCTURE SOLUTIONS