This document contains frequently asked questions around the Dow legal entity changes. There are three sections to reference:

- General Legal Entity Changes
- Order Changes
- Document and System Changes

# **General Legal Entity Changes**

#### 1. What is a legal entity?

A legal entity is the legal name of a separate organization/company that has legal standing in the eyes of the law

#### 2. Which legal entity is affected?

Your existing relationship with **Dow Olefinverbund GmbH** will remain unchanged on May 1. To refer to the original scope, please reference the "Archived Documents – For Reference Only" section on the Dow Olefinverbund GmbH Infrastructure for Customers site.

# 3. Why is the legal entity NOT changing?

Due to recent global portfolio announcements on April 24th, 2025, Dow has decided to postpone this transfer until further notice. Dow Olefinverbund GmbH will keep all existing commitments after May 1, 2025.

# **Order Changes**

#### 4. When will I receive additional information?

On April 25, we notified you that, in light of the recent global portfolio announcements made on April 24, 2025, Dow has decided to postpone this transfer until further notice. Dow Olefinverbund GmbH will honor all existing commitments beyond May 1, 2025. Currently, no additional information is required.

#### 5. Who are the primary points of contact for the customers for the change?

Your contacts remain the same.

6. Will there be a transaction outage or a blackout period associated with this legal entity NOT changing?

No.

# **Document & System Changes**

# 7. What is the address for the current legal entity?

Dow Olefinverbund GmbH Strasse B 13 06258 Schkopau, Germany

#### 8. Will there be a change in the VAT registrations?

No. The VAT number for Dow Olefinverbund GmbH will remain unchanged.

# 9. Will there be a change in the TAX number?

No. The tax number for Dow Olefinverbund GmbH will remain unchanged.

#### 10. Will there be a change in the bank account number?

The bank account number for Dow Olefinverbund GmbH will remain unchanged. In case you have already set-up your system with the new bank details, please undo these changes.

# 11. What will happen in case payment was already made to the new legal entity remit to bank for invoices issued before May 1st?

These payments will not be refunded but allocated to the correct invoice issued by Dow Olefinverbund GmbH.

# 12. What will happen to my open Purchase Orders with Dow that are NOT changing to another legal entity? Purchase orders where goods and/or services have not been delivered will remain open in the current legal entity, nothing changes. New POs submissions can continue to be made under the current legal entity name.

# 13. How do I access Ethics, Code of Conduct documentation?

For information on our Ethics and Compliance, please visit www.dow.com.

Form No. 913-00087-01 DOW