

Plan Document Notice


Did you know? Your essential plan documents are online at [Dow.AetnaMedicare.com](https://www.dow.aetna.com). This includes your Evidence of Coverage (EOC) and your plan's formulary, too. You can access them anytime, anywhere, from any device, no matter if it's your computer, tablet or smartphone.

Be sure you have the most up-to-date info. Your 2023 documents are currently available on our website. To view/download your documents:

Material	Where to find 2023 info	Call to request printed material
Your EOC name Dow MAPD ESA	Dow.AetnaMedicare.com	Call 1-866-325-5908 (TTY: 711)
Your Formulary name 2023 GRP Classic (4 tier) Formulary -MAPD	Dow.AetnaMedicare.com	Call 1-866-325-5908 (TTY: 711)
Pharmacy directory	Dow.AetnaMedicare.com	Call the number on your ID card
Provider directory	Dow.AetnaMedicare.com	Call the number on your ID card

Save time when you search online

You can usually locate info more quickly in an online document by:

- Pressing the **“CTRL” and “F” keys** at the same time on your computer keyboard
- Clicking the magnifying glass icon () on your smartphone or tablet

Both allow you to jump to specific words or phrases wherever they appear in the document.

Prefer larger text?

Simply use the "zoom" feature on your device or web browser to make the text larger.

We're here to help

Need help finding a network provider who accepts the plan or pharmacy? Want to know if your prescription is covered? Just have general questions about your plan? Simply call us at the number on your member ID card.

Get to know your plan materials

Your EOC: a guide to what's covered

Your EOC is a description of coverage under your Medicare plan. It also outlines how to get services and your member rights.

Your provider directory: the key to unlocking our provider network

Your provider directory lists the doctors, hospitals and health care facilities in your plan's network. In it you'll find primary care physicians, specialists such as cardiologists and podiatrists, and other providers to help you reach your best health.

Your pharmacy directory: a road map for finding a network pharmacy

Our pharmacy network includes national chains as well as local options for your prescription drugs. You'll find a list of them in your pharmacy directory.

Your formulary: a list of prescription drugs your plan covers

Along with the drug name, the formulary has each drug's tier level, which can affect how much you'll pay for the drug. It also lists any special requirements, such as prior authorization, quantity limits or step therapy.

Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary.