

Plan Document Notice

Did you know? Your essential plan documents are online at Dow.AetnaMedicare.com. This includes your Evidence of Coverage (EOC), Schedule of Cost Sharing (SOC) and your plan’s formulary, too. You can access them anytime, anywhere, from any device, no matter if it’s your computer, tablet or smartphone.

Be sure you have the most up-to-date info. Your 2024 documents are currently available on our website. To view/download your documents:

Material	Where to find 2024 info	Call to request printed material
Your EOC name: Dow MAPD ESA	Dow.AetnaMedicare.com	1-866-325-5908 (TTY: 711)
Schedule of Cost Sharing (SOC)	Dow.AetnaMedicare.com	1-866-325-5908 (TTY: 711)
Your Formulary name: 2024 GRP Classic (4 tier) Formulary -MAPD	Dow.AetnaMedicare.com	1-866-325-5908 (TTY: 711)
Pharmacy Directory: Retail Pharmacy Network: Medicare Group Part D P1 Network	Dow.AetnaMedicare.com <ul style="list-style-type: none">• Select “Find doctors & prescription drugs”• Follow the prescription drugs section to find a network pharmacy	Call the number on your ID card
Provider Directory	Dow.AetnaMedicare.com	Call the number on your ID card

We’re here to help

Need help finding a network provider who accepts the plan or pharmacy? Want to know if your prescription is covered? Just have general questions about your plan? Simply call us at the number on your member ID card.

Get to know your plan materials

Your EOC: a guide to what's covered

Your EOC is a complete description of coverage under your Medicare plan. It also outlines your costs, how to get services and your member rights.

Your SOC: a guide to your Medical and Prescription Drug Benefits Charts

Your SOC contains the Medical and Prescription Drug Benefits Charts, which include the health care and prescription drug benefits covered under your plan.

Your formulary: a list of prescription drugs your plan covers

Along with the drug name, the formulary has each drug's tier level, which can affect how much you'll pay for the drug. It also lists any special requirements, such as prior authorization, quantity limits or step therapy.

Your pharmacy directory: a road map for finding a network pharmacy

Our pharmacy network includes national chains as well as local options for your prescription drugs. You'll find a list of them in your pharmacy directory.

Your provider directory: the key to unlocking our provider network

Your provider directory lists the doctors, hospitals and health care facilities in your plan's network. In it you'll find primary care physicians, specialists such as cardiologists and podiatrists, and other providers to help you reach your best health.

See *Evidence of Coverage* for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Participating health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary.

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